

## COVID-19 Update

To our patients and their families,

Endocrine Kids cares deeply about the health and safety of all of our patients and their families. We are monitoring the Covid-19 pandemic rigorously and have set the highest standard for ourselves to ensure that our office is not a source of viral spread.

- Our waiting room has designated seating to maintain 6 ft distance between patients. We may ask you to wait in your vehicle or outside the office door if the waiting room is getting full.
- Hard surfaces are being sanitized regularly throughout the day including measurement devices, stethoscopes and our X-ray machine.
- We are not rooming patients with active cough or reported fever.
- We are wearing masks during every patient interaction.
- We are wearing gloves during contact with patient.
- We are avoiding all non-essential patient or parent contact including shaking hands.

### **We request that you help us as well.**

- We are requiring that you wear a mask during your visit. If you do not have one, one will be provided.
- Only one adult is permitted in the exam room with the patient or patients.
- If you, or your immediate family member, has a fever or cough during the week of your appointment, we ask that you reschedule your appointment. There will be no appointment cancellation fee applied.
- We ask that you maintain a safe distance during check-in and check-out (area for standing designated at check out desk).

In this unprecedented and trying time, we will do whatever we can to ease your concerns. Please call us with any questions at 248-347-3344.