



COVID-19 Update

March 16, 2020

To our patients and their families,

Endocrine Kids cares deeply about the health and safety of all our patients and their families. We are monitoring the COVID-19 pandemic rigorously and have set the highest standard for ourselves to ensure that our office is not a source of viral spread.

To this end, **we are cancelling all non-urgent appointments**. For many patients, we can offer an **alternative telehealth appointment** – specifically, for those who do not require in-office measurement or X-ray. If you would like to change your appointment to a telehealth visit (or schedule one!), just give us a call, and we will set this up for you. We will be reaching out to all families with scheduled visits to discuss your appointment options.

Should you need to be seen in our office, be aware that we are taking extensive precautions to ensure a clean and safe environment. Hard surfaces are being sanitized regularly throughout the day including measurement devices and our X-ray machine. We are not rooming patients with active cough, reported fever or history of exposure to anyone with the Coronavirus. We are abiding by all guidelines to disinfect or wash hands before and after every patient interaction. And we are avoiding all non-essential patient or parent contact including shaking hands.

In this unprecedented and trying time, we will do whatever we can to ease your concerns. Please call us with any questions at 248-347-3344.

Sincerely,

Jacalyn Bishop, MD